Providence
Mission Hospital

Providence Mission Hospital

Hospital Task Force and Community Listening Update

August 20, 2026

Planning for 2030 and Beyond

1. We are actively listening and engaging with the Task Force and others.
2. We are open to exploring creative policy solutions to preserve emergency services independent of a full scope hospital.
3. We have engaged a third-party consultant to analyze and support planning.
4. We will continue to listen and engage with the City, healthcare partners, and residents as we plan.

Providence
Mission Hospital

Emerging Themes

Meaningful, productive conversations are helping us to better understand the community's perspective and top priorities. In our listening, questions have emerged around several key themes:



Why We Are Evolving



Regional Capacity and Emergency Access



A Future Model

Providence Mission Hospital

Why We Are Evolving

Multiple factors are driving the need for change.



Utilization* at Providence Mission Hospital Laguna Beach does not support a full-service acute care hospital in this community.



Providence Mission Viejo is a **regional destination for specialty care.**



Retro-fitting the hospital would not support a viable, long-term future for healthcare in Laguna Beach.

Providence Mission Hospital

* Data discussed during presentation reflect Providence 2025 Aggregate ED and Admission Data, Orange County Health Care Agency and Laguna Beach Fire Department 2025 transport data

How Care is Accessed and Used at Mission Hospitals

- The Laguna Beach Emergency Department is rated an Emergency Receiving Center (ERC) and cannot accept stroke, heart attacks with severe blockage (STEMI), or critical children.*
- Most patients who come to Laguna Beach for emergency care do not need admission, and those who are determined to need specialized care are already being sent to Mission Viejo or other centers.**
- Collectively, investments at Mission Viejo, including the new tower, observation beds and ED beds, are designed to enhance and increase overall hospital capacity by:***
  - improving patient flow,
  - expanding observation capacity,
  - reducing avoidable admissions, and ED boarding.

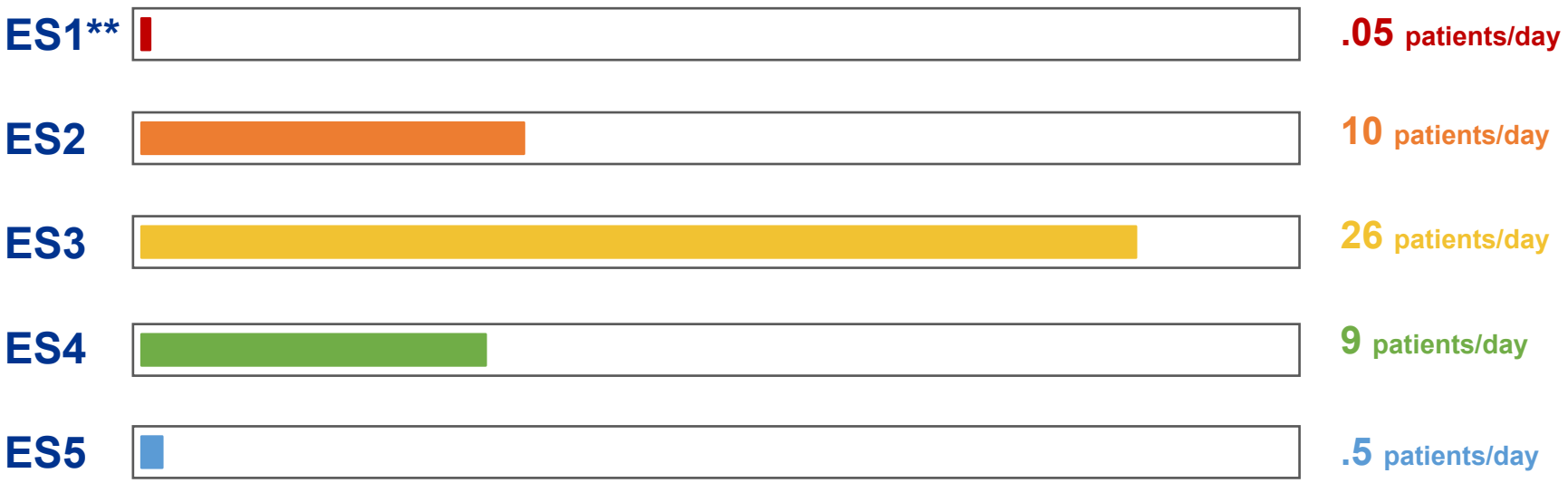
Note: Broader emergency medical service (EMS) impacts should be evaluated through the Local EMS Agency (Orange County Health Care Agency).

* Orange County Health Care Agency EMS Provider Directory
** Providence 2025 Aggregate ED and Admission Data, Orange County Health Care Agency and Laguna Beach Fire Department 2025 Transport Data
*** Providence Aggregate Electronic Medical Record Data

Providence Mission Hospital

Emergency Department Acuity Profile*

Typical Day: 45 Emergency Department Patients



84%

of emergency department patients are treated and discharged.

Of those needing the next highest acuity care (ES2), **40 percent** are psychiatric patients.

We are serving all of our patients in the region with high quality care today, and Providence is thoughtfully planning a future healthcare delivery model that will continue to serve our community far into the future.

* Providence 2025 Aggregate ED and Admission Data

** Emergency Severity Index (ESI). ESI 1:Life-threatening emergency; ESI 2: High-risk, severe pain/distress, or altered mental status; ESI 3: Stable but requires two or more resources (e.g. IV, labs); ESI 4: Stable and needs one resource (e.g. wound care, x-ray); ESI 5: Stable, no resources beyond examination (e.g. medical refill, minor rash)

Providence Mission Hospital

Regional Capacity

- Mission Hospital Mission Viejo was established as a regional medical center and destination for advanced care.
- Investments in Mission Viejo reflect an intentional effort to bring specialized services together, concentrating specialized care and care teams in the most logical location – South County's only Level II trauma center.
- As we look to the future, we believe Laguna Beach also requires intentional investment, specifically that reflects:
  - How patients use the campus today*
  - Services that will best meet the community's needs going forward



Source: Orange County Health Care Agency

Providence Mission Hospital

* Data discussed during presentation reflect Providence 2025 Aggregate ED and Admission Data, Orange County Health Care Agency and Laguna Beach Fire Department 2025 transport data



Seismic: An Important Factor… Not the Driving Factor

1

Seismic ratings and related reports of all buildings in California are publicly available via the HCAI website.

2

Regulators are aware of the seismic status of the Laguna Beach campus.

3

Retrofitting an aging building for seismic compliance would not bring innovation or new services to the community.

Next Steps

1. Providence will continue regular meetings with the Task Force Ad Hoc Committee.

2. Providence and the third-party consultant will seek input from the community, including the Ad Hoc and Task Force regarding the campus.

3. We will explore a potential state policy proposal regarding freestanding Emergency Department.

Providence
Mission Hospital

Providence
Mission Hospital

Providence Mission Hospital

Questions?

August 20, 2026

Providence
Mission Hospital